



With the threat of COVID-19, it has become evident what is most important in our lives – family, friends and community.

Since 1945, Trimac Transportation has been honored to provide an essential service for our society, and we remain committed to ensuring the supply chain remains intact.

We want to thank all Trimac's customers who are supporting our drivers during these unprecedented times.

Matt Faure  
President & CEO

**#ESSENTIAL**

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# HOW CAN CUSTOMERS HELP OUR DRIVERS?

Our drivers experience challenging conditions, even under normal circumstances. During the COVID-19 pandemic, they have now been asked to perform in an uncertain environment with ever-changing rules and guidelines.

Our drivers want to perform their duties to the best of their abilities. We need to work together to remove barriers to their success, while also ensuring their health and safety.

Our customers can support their work through the following measures:

- Ensure washroom facilities are available at your location and the end-customer's site to allow our drivers to sanitize their hands prior to, and after loading
- Have your loading site workers comply with best practices for physical distancing
- Limit the requirement for signing or handling paper
- Ensure paperwork such as border crossing documents are completed correctly and provided in a timely manner to prevent our drivers waiting in areas with multiple people

*Please remember, our drivers are just as concerned with their health and safety as your team is. Together, we can find solutions to our common problems. Thank you for supporting our Trimac family!*



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